



FEEDBACK FORM

At Parrett, we strive to exceed our customers' expectations, and your feedback is the most important tool for us to achieve this. We'd love to hear about your experiences with our windows & doors. We encourage truthful feedback whether it is positive or negative. All feedback received is reviewed by ownership and the production supervisors to make any possible improvements if necessary. As stated on Pg 32T, Parrett may use your information provided for marketing purposes unless specifically instructed otherwise.

Parrett Sales Engineer, Technical Staff Review, and Management *Employees*

Customer Service Level Provided

- Outstanding
- Very Satisfactory
- Satisfactory
- Unsatisfactory
- Poor

Product Knowledge Displayed

- Expert
- Highly Knowledgeable
- Knowledgeable
- No Knowledge

Understanding of Customer Needs

- Outstanding
- Very Satisfactory
- Satisfactory
- Unsatisfactory
- Poor

PROVIDE ADDITIONAL COMMENTS TO HELP US UNDERSTAND YOUR CHOICES: _____

Parrett Window & Door *Products*

Quality & Durability of Units

- Outstanding
- Very Satisfactory
- Satisfactory
- Unsatisfactory
- Poor

Lead Time & Ordering Process

- Outstanding
- Very Satisfactory
- Satisfactory
- Unsatisfactory
- Poor

Value Compared to Competitors

- Outstanding
- Very Satisfactory
- Satisfactory
- Unsatisfactory
- Poor

PROVIDE ADDITIONAL COMMENTS TO HELP US UNDERSTAND YOUR CHOICES: _____

Overall Experience with Parrett Windows & Doors

Would You Order from Us Again?

- Outstanding
- Very Satisfactory
- Satisfactory
- Unsatisfactory
- Poor

Would you Recommend Parrett?

- Outstanding
- Very Satisfactory
- Satisfactory
- Unsatisfactory
- Poor

Overall Experience with Parrett

- Outstanding
- Very Satisfactory
- Satisfactory
- Unsatisfactory
- Poor

PROVIDE ADDITIONAL COMMENTS TO HELP US UNDERSTAND YOUR CHOICES: _____

Contact Information

Your Name: _____

Company: _____

Project Name: _____

Phone #: _____

Email: _____

Your Position: _____

Additional Comments: _____

Send to:

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